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Ključni faktori uspjeha primjene kontinuiranih poboljšanja u hotelijerstvu		Petaković, Ema	
TQM practices and their impact on performance in hotel companies		Vrtodušić Hrgović, Ana-Marija; Milohnić, Ines; Petaković, Ema	
Book Review : Quality Service Management: A Guide to Improving Business Processes		Petaković, Ema	
Comparative analysis of the service quality in homestay accommodation		Petaković, Ema; Vrtodušić Hrgović, Ana-Marija; Milohnić, Ines	
Tourist accommodation in households - perception of service quality		Vrtodušić Hrgović, Ana-Marija; Brito, Elisabeth; Petaković, Ema	
Percepcija imidža Hrvatske kao turističke destinacije		Petaković, Ema	
Promotivne aktivnosti turističke destinacije		Petaković, Ema	